

Information provided pursuant to articles 13 and 14 of EU Regulation 2016/679 (GDPR)

Dear Customer,

pursuant to articles 13 and 14 of EU Regulation 2016/679 and in relation to the information that will come into possession, for the purpose of protecting people and other subjects regarding the processing of personal data, we inform you as follows:

1. Data Controller

The Data Controller of personal data is LAZZERI ALBINA, with registered office in Livigno (SO), Via Saroch n. 418/E, tax code LZZLBN66M61E621M, in the person of the legal representative pro tempore.

2. Categories of data processed

Lazzeri Albina, for the purposes described in point 3 of this information, may process the following categories of personal data:

- "common" personal data of the interested party which includes: personal data, telephone numbers, e-mail address, list of services and products requested and purchased, date of arrival and departure, details of credit and debit cards provided as guarantee and / or on balance.

3. Purpose of the Processing

The treatments are carried out with the aid of IT means for the following purposes:

- a) to acquire and confirm your booking of accommodation services and ancillary services, and to provide the requested services. Since these are treatments necessary for the definition of the contractual agreement and for its subsequent implementation, your consent is not required. In case of refusal to provide personal data, we will not be able to confirm the reservation or provide you with the requested services;
- b) to fulfill current administrative, accounting and tax obligations. For these purposes, the processing is carried out without the need to obtain your consent. The data is processed by us and by our representatives, and is communicated externally only in fulfillment of legal obligations. In case of refusal to provide the data necessary for the above fulfillments, we will not be able to provide you with the requested services. The data acquired for these purposes are kept by us for the time required by the respective regulations (10 years, and even longer in the case of tax assessments);
- c) to fulfill the obligation established by the "Consolidated text of public safety laws" (article 109 R.D. 18.6.1931 n. 773) which requires us to communicate to the Police Headquarters, for public safety purposes, the personal details of the clients accommodated according to the procedures established by the Ministry of the Interior (Decree of 7 January 2013). The provision of data is mandatory and does not require your consent, and in case of refusal to provide them we will not be able to host you in our structure. The data acquired for this purpose is not stored by us.

4. Processing methods

The data will be processed both on paper and with the use of IT procedures appropriately configured to ensure the confidentiality of the data provided and minimize the danger of unauthorized access, theft or tampering with the data, in compliance with the provisions of art. 32 of EU Regulation 2016/679 GDPR and in compliance with the provisions of art. 29 of the same regulation.

5. Communication and dissemination of data

For the purposes indicated in point 3, the data may be communicated to third parties to fulfill obligations deriving from the law, regulations, community regulations or for aspects concerning the management and execution of the contractual relationship.

The data provided may also be communicated to:

- employees and collaborators of the Data Controller as authorized to process;
- subjects who intervene to optimize the activities of the Data Controller (e.g. suppliers of data back-up services, e-mail, network monitoring, e-mail sending, website maintenance, etc.);
- any competent authority or entity for the purpose of defending a right in court, by virtue of a legitimate interest of the Data Controller (Article 6, letter f, GDPR);
- Public Administration, supervisory and control authorities and bodies and any entities in compliance with legal obligations.

The subjects who carry out the types of activities mentioned above, to which such data may be communicated, will use the same as "responsible", pursuant to art. 28 of the GDPR. Of course, the methods aimed at guaranteeing the integrity, confidentiality and availability of personal data remain unchanged.

Personal data will not be disclosed.

6. Data transfer to a third country

The Data Controller undertakes to limit the areas of circulation and processing of personal data (e.g. storage, archiving and conservation of data on its servers or in the cloud) to countries belonging to the European Union, with the express prohibition of transferring them to countries outside that do not guarantee an adequate level of protection, or in the absence of protection instruments provided for by EU Regulation 2016/679.

7. Data Retention Period

In compliance with the principles of lawfulness, purpose limitation and data minimization pursuant to art. 5 of the GDPR, the data provided will be kept for the entire duration of the contract between the parties, as well as for the period of time necessary to achieve the purposes for which they are provided and, in any case, for the period of time established by law.

At the end of this period, the data will be made anonymous or deleted where technically possible.

8. Rights of the interested party

The interested party has the right to ask, at any time, the data controller for access to their personal data (art.15), their rectification (art.16), their cancellation (art.17), the limitation of their treatment (art.18), he also has the right to oppose their treatment (art.21) and to request their portability, understood as the right to obtain from the data controller the data in a structured format of common use and readable by automatic device to transmit them to another data controller without impediments (art.20); the interested party is also recognized the right not to be subjected to an automated decision-making process, including profiling (Article 22).

The aforementioned rights can be exercised by written communication to be sent by PEC to the address albinalazzeriu@pec.it or registered letter with return receipt to the address Lazzeri Albina, Via Saroch n. 418/E, 23041 Livigno (SO).

Pursuant to art. 77 of EU regulation no. 2016/679, the interested party may lodge a complaint with the Guarantor Authority in the event of a violation of the current legislation on the protection of personal data.